

## Do you need to conduct VOI Remotely?

IDyou is the only VOI app in Australia that has inbuilt video call functionality to support the remote verification of identity and designed specifically for the mortgage broker. IDyou allows you to perform VOI remotely from any location. When it's not possible to meet in-person with your client, IDyou's remote option allows you to verify your client face-to-face via video.

## How it works

1. Use the 'Remote' IDyou option in the app to send your client a link to download a version of IDyou.
2. Your client will download the client version of IDyou, enter their information, take photos of their identity documents and sign a declaration.
3. You will receive a notification that your client has completed the process and then review their information.
4. You initiate a video call to see your client face-to-face and take an additional photo of them to confirm likeness to their identity documents.
5. You sign the verifier declaration and finalise the VOI to generate the secure VOI report.

## Key benefits of IDyou

- High Quality call and video resolution.
- Easy to use for both you and your client.

## Get the IDyou app NOW!

Download the app here: <https://www.idyouapp.com.au/>

*\*The App can only be downloaded to iPhone or Android devices including tablets.*

After you download the app and register for the service:

- 1) You will then then be provided with the 2 separate emails
- 2) Email contains your login credentials
- 3) 2<sup>nd</sup> email contains your password
- 4) You are all set to go
- 5) You will need to note on loan applications that ID is being conducted via IDyou

This application is available to be used with the following products:

- 1) All Ultra branded programs
- 2) All Smart branded programs